

Product change notification

Product affected:  ORAGENE™ Dx  ORAGENE™ DISCOVER  ORAGENE™ ONE

Catalog numbers/SKUs: OGD-500, OGD-510, OGD-575, OGR-500, OGR-575, ON-500

Effective date of change: December 31, 2026

Change description:

Oragene™ Dx (OGD-500, OGD-510, OGD-575), Oragene™ DISCOVER (OGR-500, OGR-575) and Oragene™ ONE (ON-500) 500 series devices will no longer be available as part of our standard inventory. The availability of the Oragene™ 500 series devices will transition to a built-to-order or contract-fulfillment basis, subject to minimum purchase quantities. Customers who require the Oragene™ 500 series devices will still be able to access them through customized agreements, but they will not be stocked as standard inventory items.

To better serve your needs and streamline our offerings, we will transition customers to the Oragene™ 600 series devices (OGD-600, OGD-610, OGD-675, ON-600, OGR-600, OGR-675) in standard inventory. The Oragene™ 600 series devices represent the latest generation of our saliva collection devices.

What this means for you:

- There will be **no difference in cost**, pricing or contract terms when transitioning from the Oragene™ 500 series devices to the Oragene™ 600 series devices. Pricing remains unchanged, existing agreements will continue to be honored and customers with active Oragene™ 500 series device contracts will have the option to transition to the new format at no additional cost.
- The Oragene™ 600 series devices carry the **same regulatory approvals, registrations and certifications**, ensuring there will be no changes to compliance or distribution.
- The stabilization chemistry you trust remains the same, delivering **equivalent performance and reliability** as the Oragene™ 500 series devices.

To ensure continuity in your workflows and applications, our technical support team is ready to assist you throughout the transition with **samples provided upon request**.

For a detailed specification comparison, see [PD-BR-369](#) or read our [FAQs](#).

Customer action:

Customers currently using the Oragene™ 500 series devices are encouraged to consider the Oragene™ 600 series devices as a standard option moving forward. Our team is available to support you in evaluating the transition and ensuring continuity for your applications.

Customers with existing contracts will be contacted directly by their account managers to discuss fulfillment options and ensure a smooth transition.

If you have any questions or would like to discuss contract fulfillment options for the Oragene™ 500 series devices, contact your account representative or email info@dnagenotek.com.

We appreciate your continued partnership and look forward to supporting your success with our saliva collection solutions.

For any issues or concerns pertaining to this product change notification, email info@dnagenotek.com.