

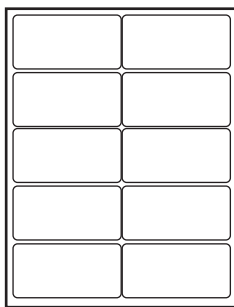
## Mailer kit assembly instructions

The following instructions have been prepared to assist you in assembling your mailer kit.

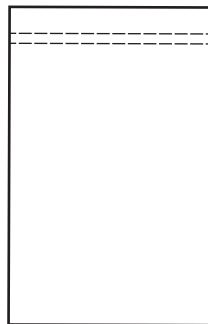
Catalog numbers: MO-A for Exempt Human Specimens  
 MO-B for Exempt Animal Specimens

### Contents of the mailer kit

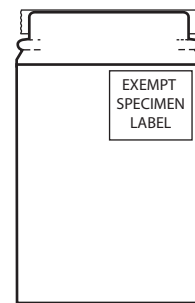
DNA Genotek provides the following items (25/case) as depicted below.



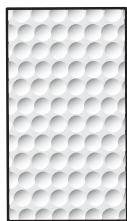
Mailing labels



Ship to 9" × 12"  
 (22.9 cm × 30.5 cm)  
 white poly bag envelope



Return shipping 7" × 9"  
 (17.8 cm × 22.9 cm)  
 cardboard envelope



4" × 8"  
 (10.2 cm × 20.3 cm)  
 bubble bag

Note: Bio-specimen bags are available for purchase separately.

Bio-specimen bag with absorbent material (purchased separately)

### To be provided by the sender

- Postage for the 'SHIP TO' and 'RETURN' envelopes
- Any additional forms the donor will require (e.g., consent forms)
- DNA Genotek collection kit (purchased separately)
- Bio-specimen bag containing absorbent material (purchased separately)

*Continued on next page...*

## Assembly instructions

1. Affix the SHIP TO address (donor address) to the white poly bag envelope
2. Affix the RETURN SHIPPING address (ex., laboratory address) to the cardboard envelope
3. Apply appropriate postage to the SHIP TO and RETURN envelopes
4. Place all required contents into the SHIP TO poly bag envelope
  - a. Bubble bag
  - b. Cardboard RETURN envelope
  - c. DNA Genotek collection kit (purchased separately)
  - d. Donor mailing instructions (available on our website – PD-PR-104)
  - e. Any additional user forms the donor will require (e.g., consent forms)
  - f. Bio-specimen bag containing absorbent material (purchased separately)
5. Close the SHIP TO poly bag envelope

**Note:** Check with your local postal service for specific mailing requirements for your country prior to shipping.

### Technical support is available Monday to Friday (9h00 to 17h00 ET):

- Toll-free (North America): 1.866.813.6354, option 6
- All other countries: +1.613.723.5757, option 6
- Email: [support@dnagenotek.com](mailto:support@dnagenotek.com)

Some DNA Genotek products may not be available in all geographic regions.  
All DNA Genotek protocols, white papers and application notes, are available in the support section of our website at [www.dnagenotek.com](http://www.dnagenotek.com).

