

Product change notification

Products affected:  ORAc collect•RNA

Catalog number/SKU: ORE-100, OR-100, ORE-100.025

Description: ORAc collect•RNA

Effective date of change: Effective immediately. ORAc collect•RNA devices manufactured after October 15, 2021, will have a 24-month shelf life.



Change description: DNA Genotek recently completed planned real-time shelf-life testing for the ORAc collect•RNA collection device. As a result, the pre-collection shelf-life of ORAc collect•RNA collection device has been extended from 12 months to 24 months when stored at room temperature (15°C–25°C/59°F–77°F).

Reason for change: The increased shelf life will allow DNA Genotek to hold more ORAc collect•RNA product in inventory, ensuring availability to fulfil customer orders while also enabling more flexible inventory management at customer sites.

Customer action: No action required. Future lots of ORAc collect•RNA will have a 24-month shelf life. Consult the collection device tube label information (i.e., “Collect sample by”) to determine product shelf life. Contact your account manager, email info@dnagenotek.com, or call 1-866-813-6354 or +1-613-723-5757 if you have any questions pertaining to this product change notification.